

NJ HCAHPS_Dec 2010

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

State	Percent of patients who reported that their nurses "Always" communicated well.	
AK		74%
AL		79%
AR		76%
AS	N/A	
AZ		74%
CA		70%
CO		76%
CT		75%
DC		68%
DE		76%
FL		72%
GA		76%
GU	N/A	
HI		71%
IA		79%
ID		78%
IL		75%
IN		79%
KS		78%

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Percent of patients who reported that their doctors "Always" communicated well.



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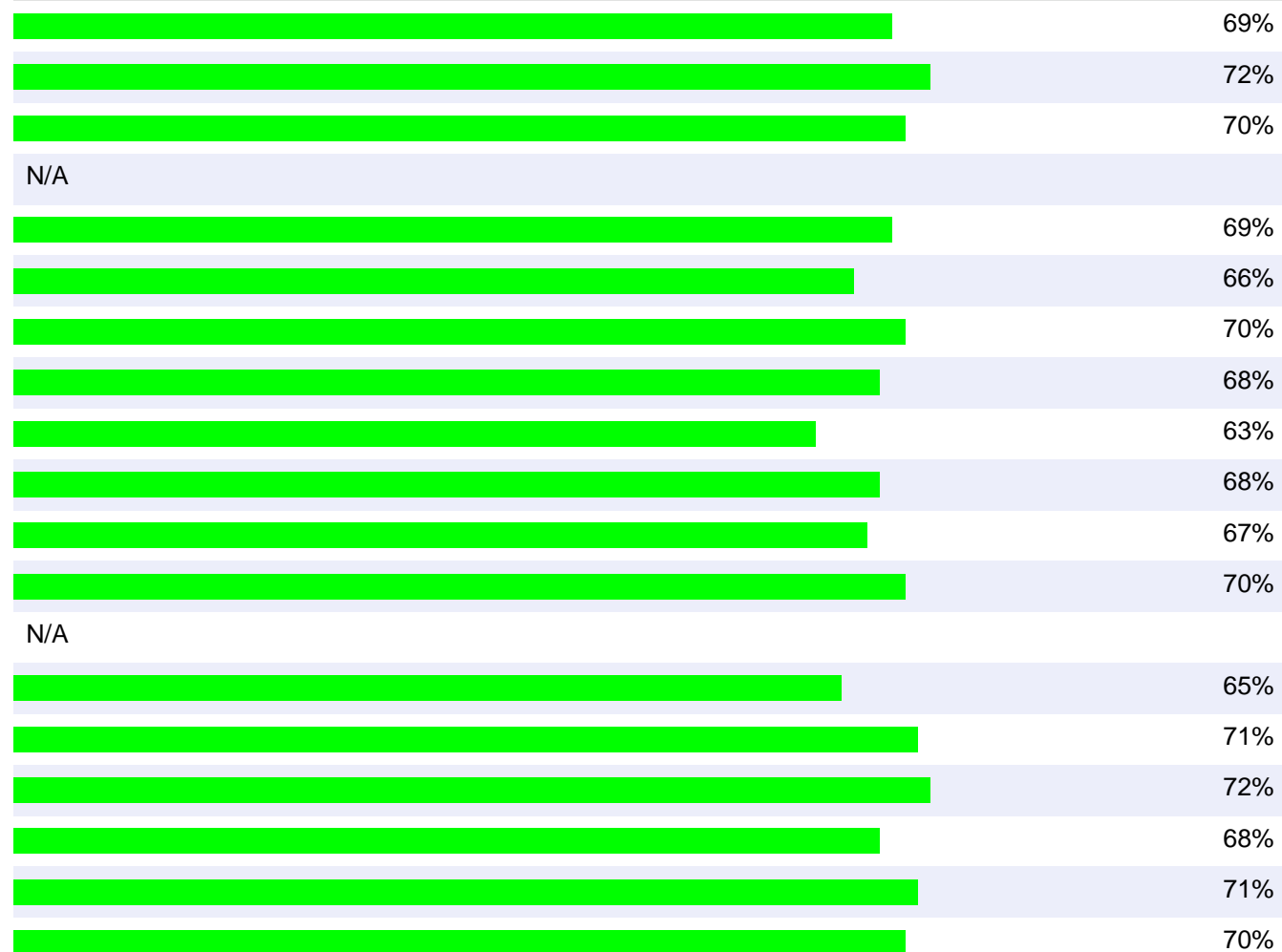
Percent of patients who reported that they "Always" received help as soon as they wanted.



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Percent of patients who reported that their pain was "Always" well controlled.



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Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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Percent of patients who reported that their room and bathroom were "Always" clean.



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Percent of patients who reported that the area around their room was "Always" quiet at night.



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Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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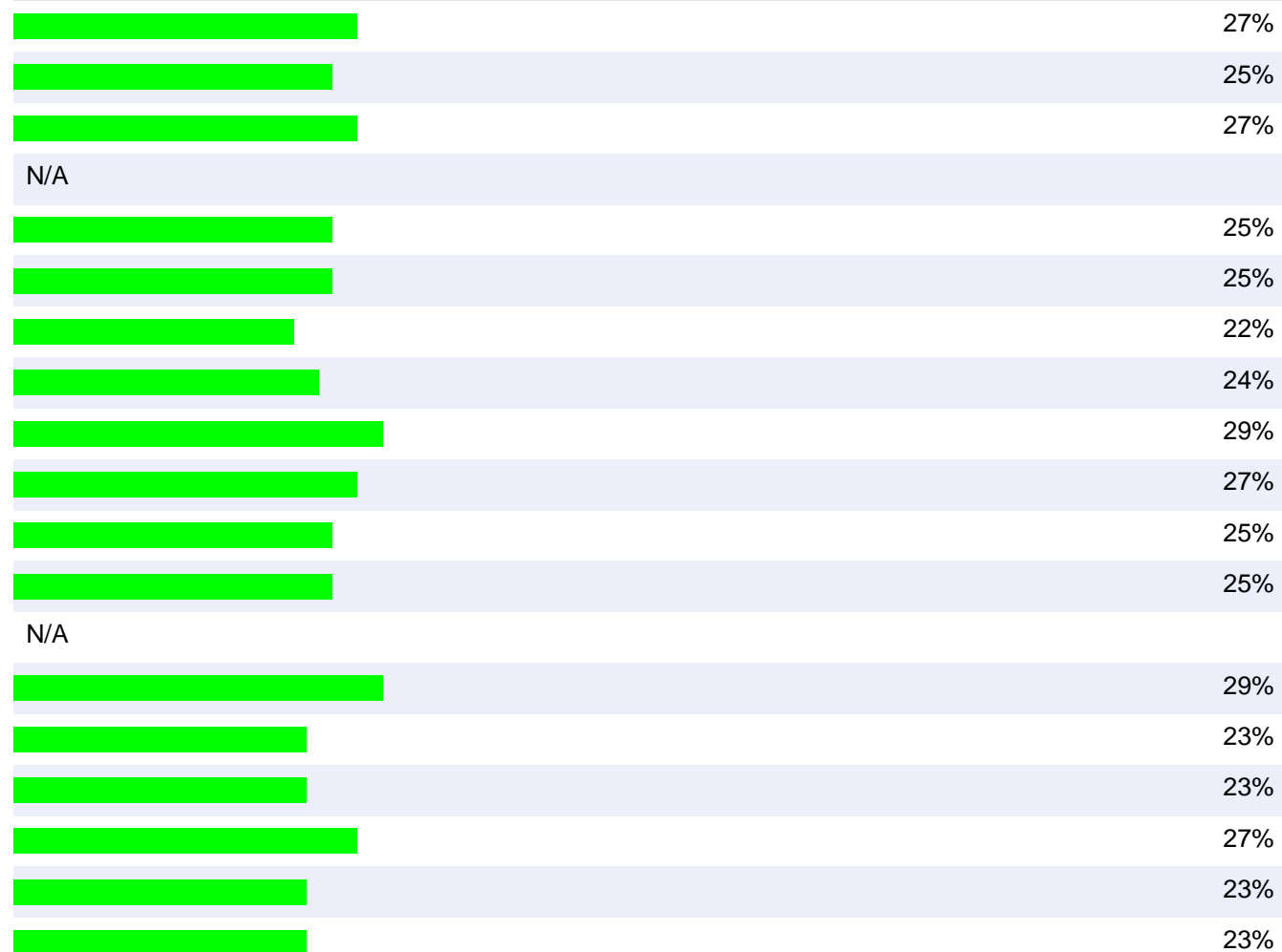
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0
(lowest) to 10 (highest).



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Percent of patients who reported YES,they would probably recommend the hospital.



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Percent of patients who reported YES, they would definitely recommend the hospital.



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KY		78%
LA		81%
MA		78%
MD		73%
ME		80%
MI		77%
MN		78%
MO		77%
MP	N/A	
MS		79%
MT		75%
NC		79%
ND		76%
NE		79%
NH		79%
NJ		73%
NM		72%
NV		69%
NY		71%
OH		77%
OK		77%
OR		75%

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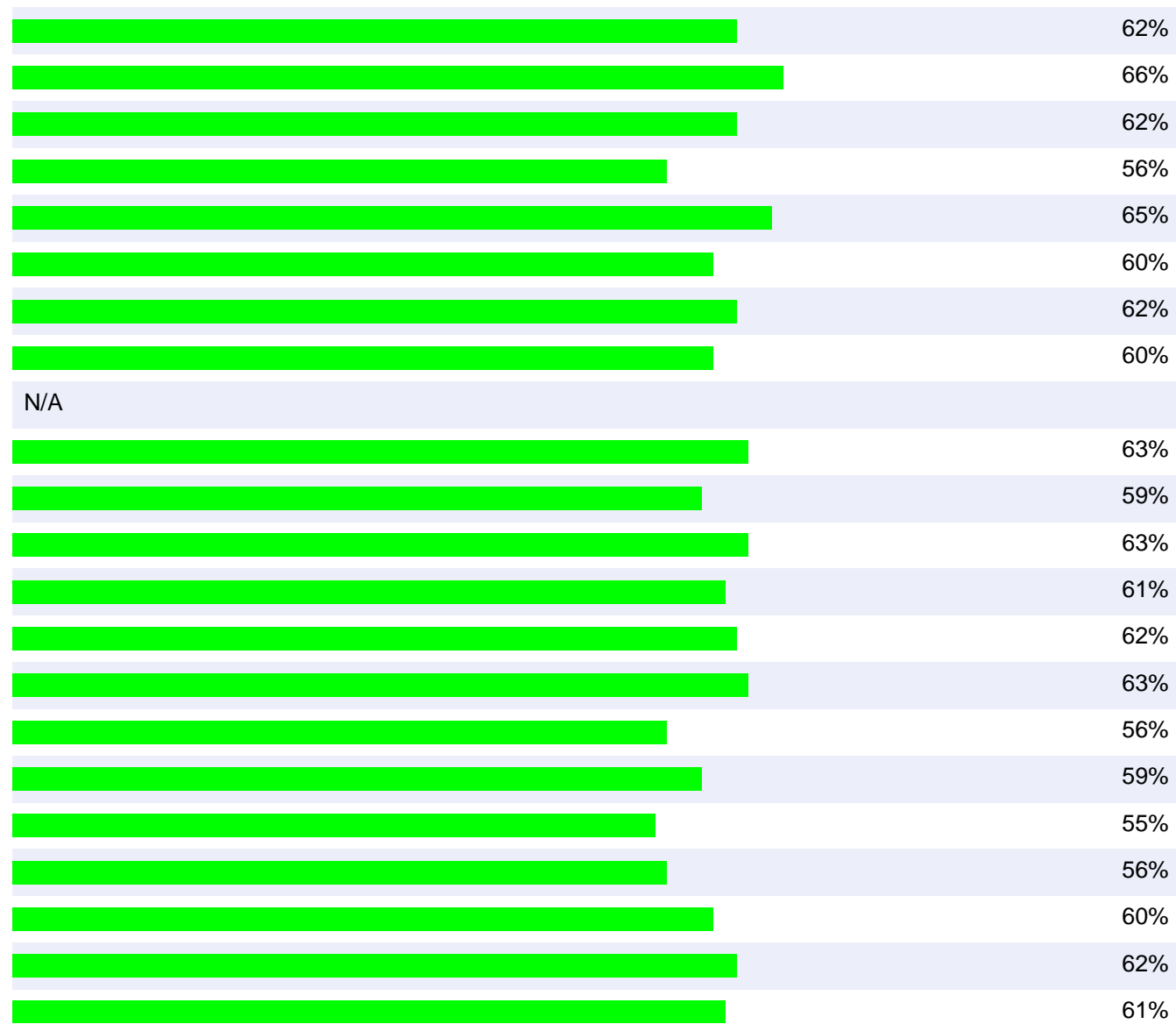
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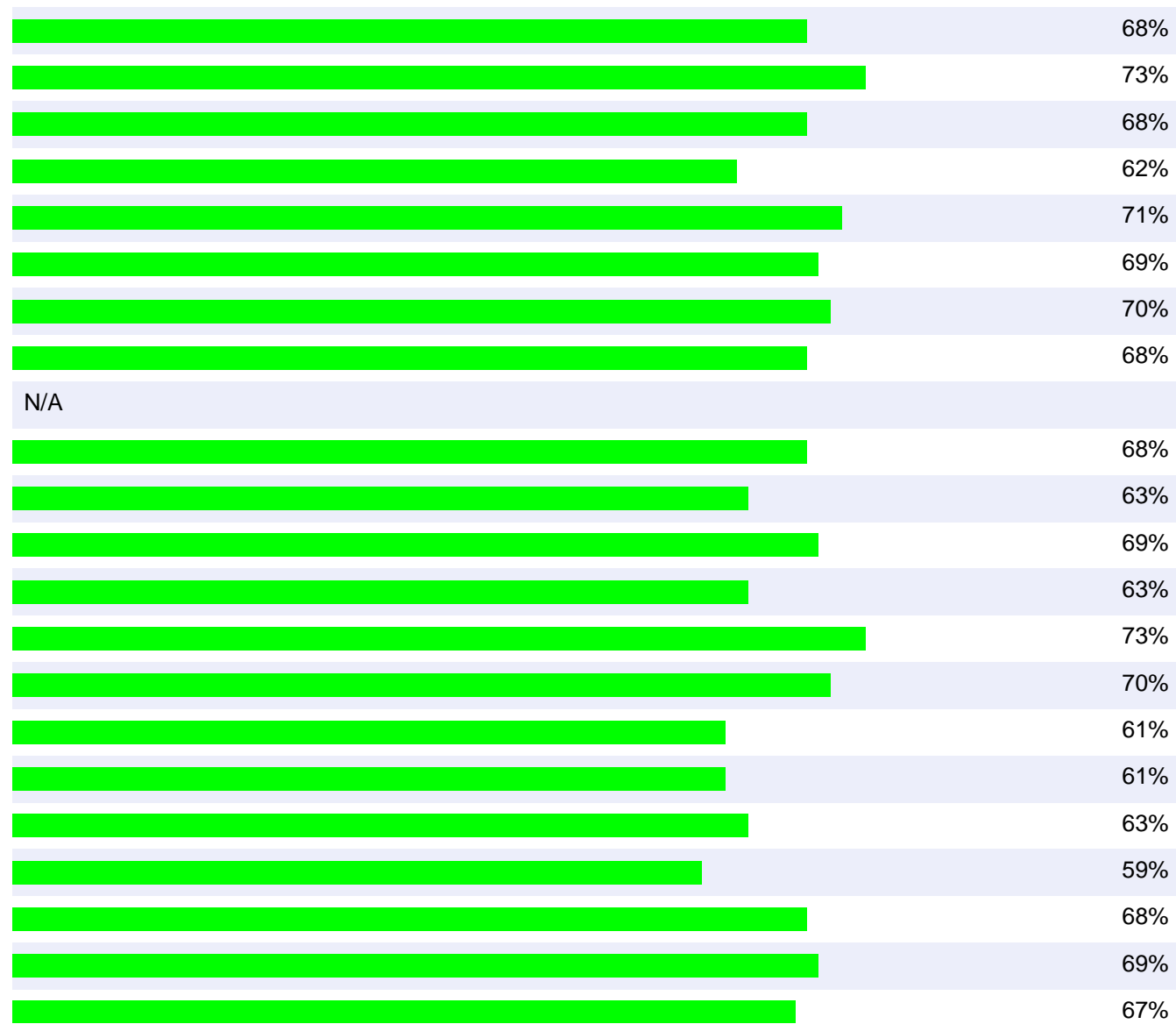
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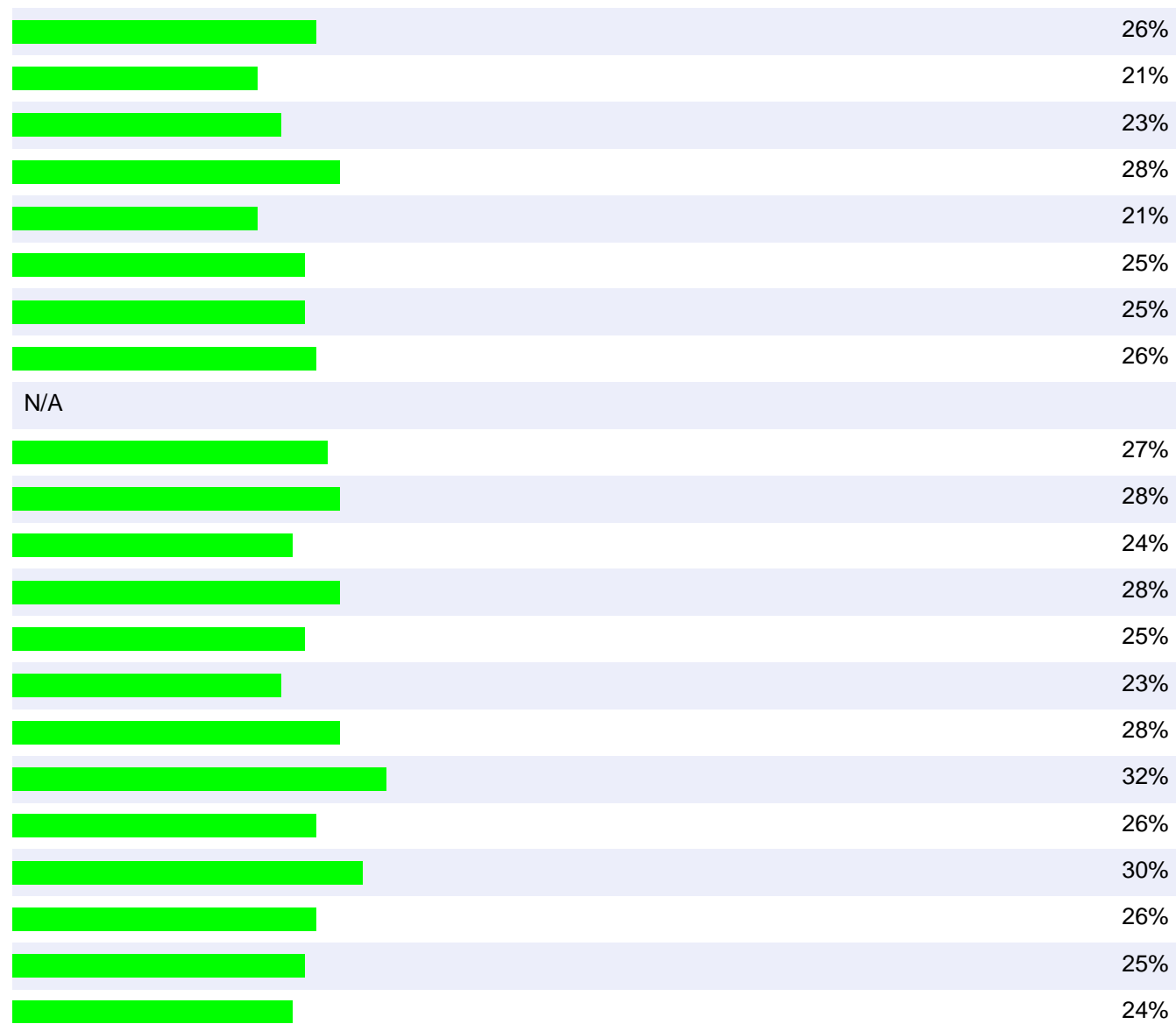
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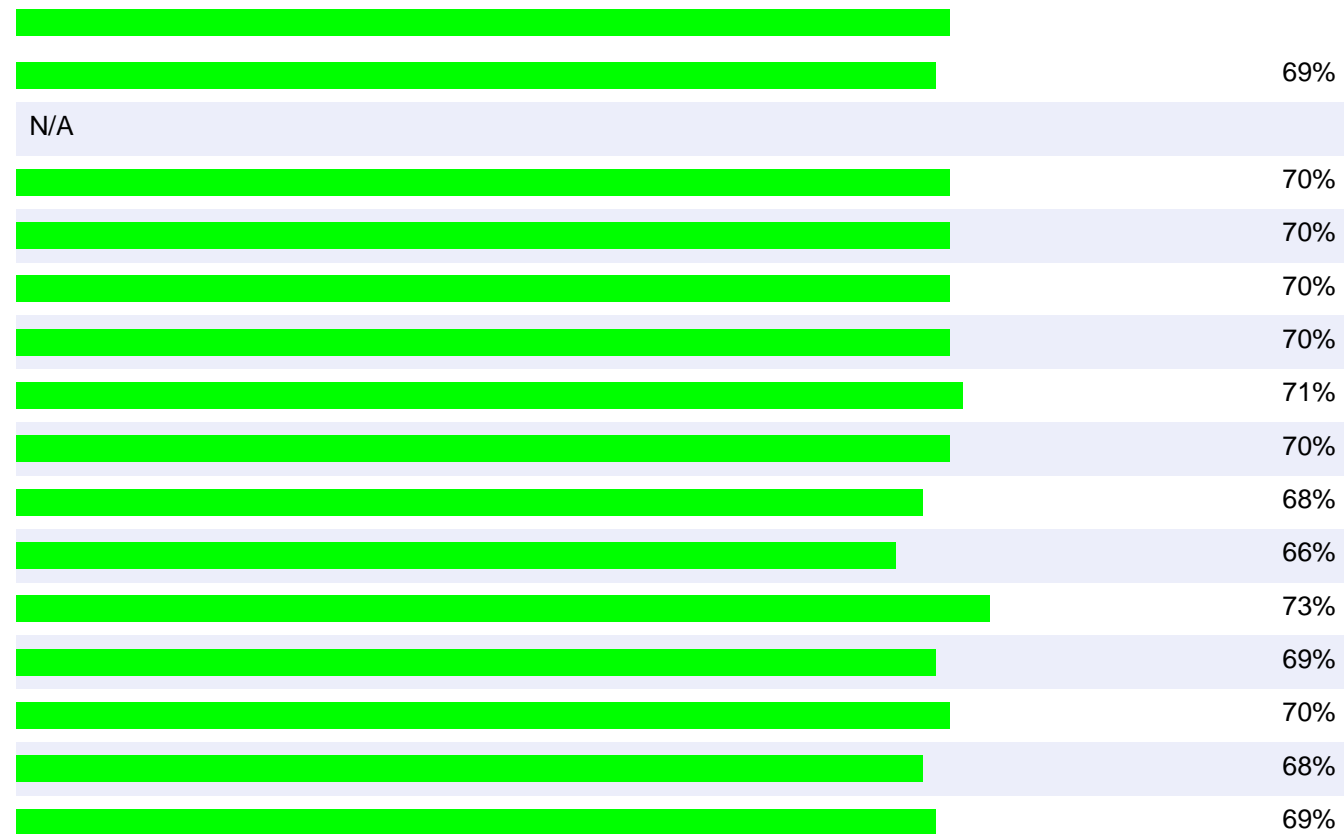
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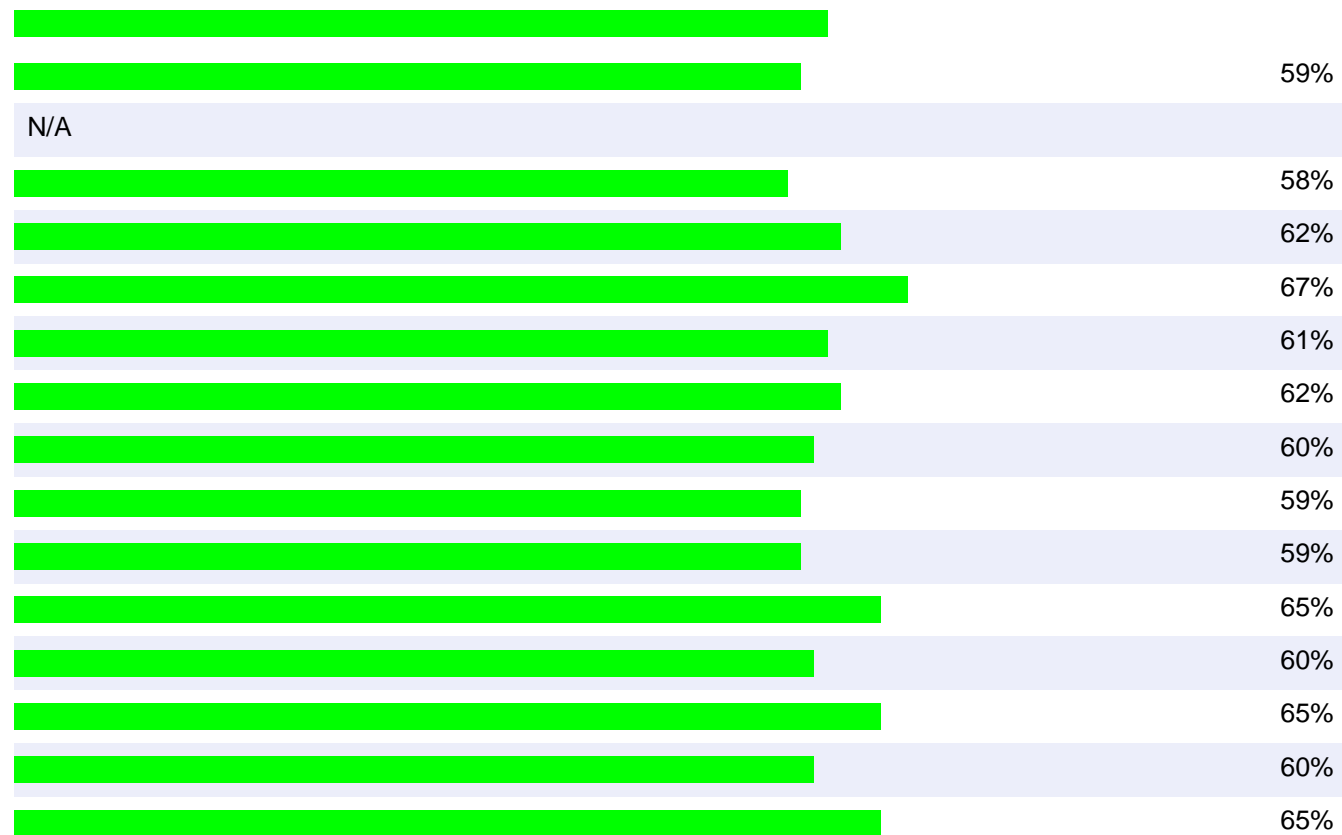
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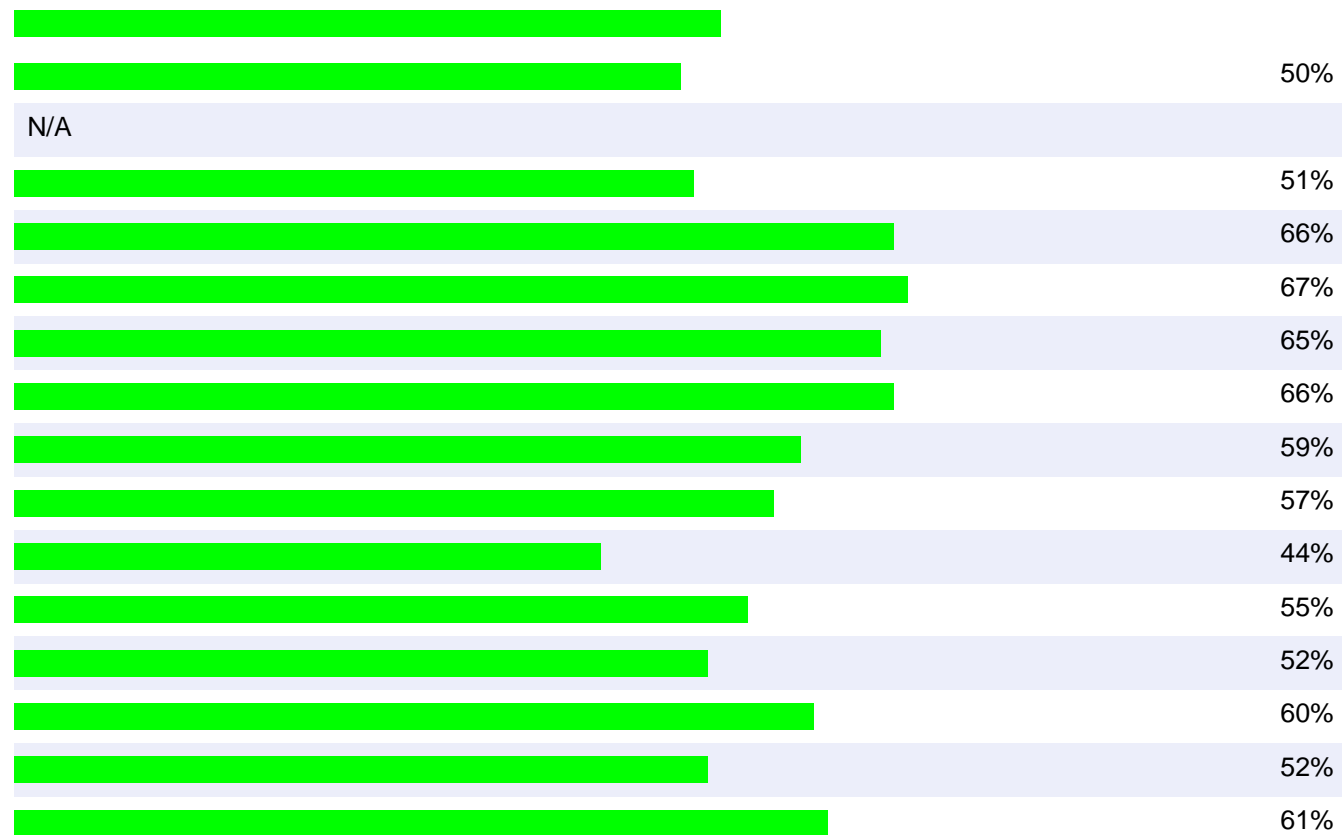
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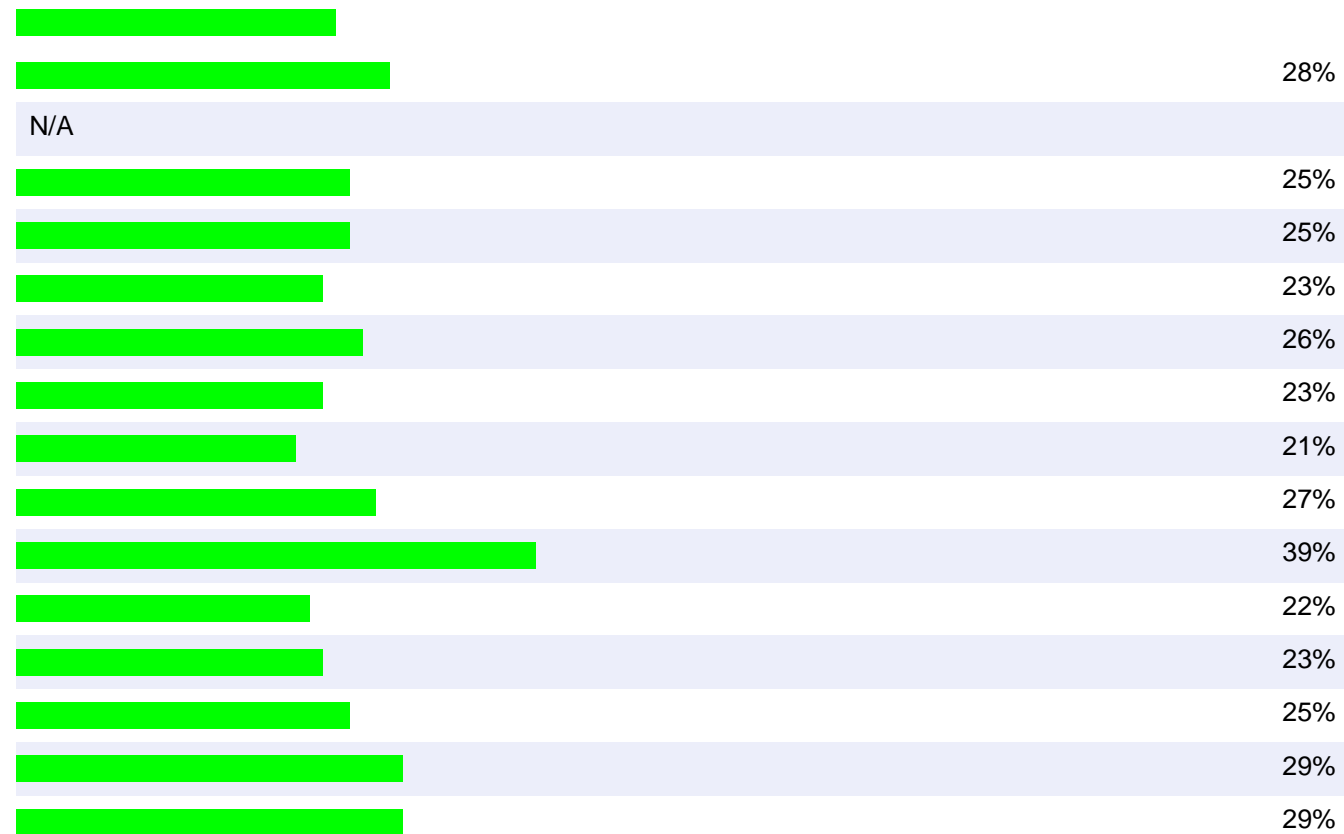
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